

ABOUT US

OUR MISSION

Glacial Energy is committed to delivering the best combination of price and service to organizations of all scopes and sizes, resulting in unmatched value for cost-conscious energy consumers.

COMPETITIVE ADVANTAGES

As a generator-neutral service company, Glacial Energy buys its energy from providers that offer the best pricing, terms, and conditions—then we pass those benefits along to our customers. We also have very low overhead, which further contributes to our consistently low pricing. And because we focus solely on energy service for commercial enterprises, we're able to devote our full attention to our energy customers, without the distraction of selling other products or services.

EFFICIENT, EFFECTIVE AND EXPERIENCED

Glacial Energy has a streamlined business model with an advanced back-office infrastructure that enables us to address the unique needs of our commercial and industrial customer base. These critical points, combined with the vast experience of our management team, contribute to a service offering that satisfies specific customer needs without sacrificing efficiency.

FLEXIBLE CONTRACTS

We offer short- and long-term contracts with conversion capabilities to provide our customers with maximum flexibility in changing energy markets.

SUMMARIZE BILLING

We can consolidate hundreds of account numbers on a single statement, provide billing summaries to multiple parties in an organization, or develop custom billing solutions to suit your needs.



FAQ

WILL I STILL BE A CUSTOMER OF MY UTILITY?

Yes—the only difference is that you will also be saving money as a retail customer of Glacial Energy. Your local utility owns the power lines that carry electricity to your business or institution, and they will continue to bill you for the delivery of electricity, at rates governed by the state. The actual electricity will be supplied by Glacial Energy, an energy service company that constantly shops for the best wholesale prices to keep your costs down.

WHAT IF THE POWER GOES OUT?

If you lose power, or if you have an emergency related to your power, you must still notify your utility. Utilities are required to respond with equal attention to all of their customers, and they do not and cannot discriminate against customers who use Glacial Energy. In fact, most states provide incentives for customers to use energy service companies such as Glacial Energy.

WILL I NOTICE ANY CHANGES TO MY SERVICE?

When you make the switch to Glacial Energy, your electrical service will continue uninterrupted. You will still have access to your usage and billing history from the utility, which can only release this information with your permission.

WHO IS RESPONSIBLE FOR SAFETY AND RELIABILITY OF POWER DELIVERY?

The delivery system is still the responsibility of the utility, and, as such, so is its safety and reliability. The utility will maintain the lines and repair them if there is an outage or storm, and the regulatory body overseeing utilities in your state will help to ensure that the utility continues to provide a safe, reliable delivery system for your use.

WHAT IF I HAVE A QUESTION ABOUT MY BILL?

For questions regarding your bills for electricity (such as your cost per kWh), contact Glacial Energy and our friendly representatives will be happy to assist you. For questions regarding the delivery of your service (such as outages, meter checks, etc.), please contact your local utility.





GLACIAL ENERGY CARES

BUILDING COMMUNITY, ONE KILOWATT-HOUR AT A TIME

Glacial Energy was created specifically to drive down electrical costs for businesses and organizations, empowering them to free up valuable funds for growth and development. Yet we also realize the importance of empowering our communities. That's why we've developed the "Glacial Energy Cares" program, which offers:

A HELPING HAND FOR NONPROFITS

Glacial Energy provides our nonprofit customers with the lowest price for any of our products as of the signing date. We also donate an amount equal to \$.001 per kWh of the group's energy usage upon request.

CHARITABLE CONTRIBUTIONS ON BEHALF OF YOUR BUSINESS

Glacial Energy offers our commercial and industrial customers the opportunity to allocate \$.001 per kWh of each bill to a charitable organization of their choosing, although we highly recommend donations in support of the New York University Cancer Institute and the Children's Financial Network. Glacial Energy makes the donation directly to the charity in each company's name so that our customers receive full recognition for their contributions.